



CLINICS:

| | Morning | Afternoon |
|------------------|---|--|
| Monday | | Well Baby |
| Tuesday | Counsellor clinic | Minor ops/wart clinic Counsellor clinic |
| Wednesday | | Ante-natal/post-natal clinic |
| Thursday | Baby weigh-in clinic Counsellor clinic | CLOSED |
| Friday | Mental Health clinic | |

WELL BABY/CHILD CLINICS:

These are held on a Monday with the GP & Health Visitor and on Thursday with the Health Visitor. Please call 0845 121 0223 for an appointment.

ANTE-NATAL CLINICS:

By appointment with the Midwife. Please call 0845 121 0223

MINOR SURGERY:

By arrangement

COUNSELLOR:

Our Counsellor may be able to help with emotional problems, such as bereavement, stress management for problems at work or home, sexual difficulties and depression. It sometimes helps to talk to someone other than family and close friends and counselling sessions are completely confidential. Referrals given by your GP.

PHYSIOTHERAPY services are based at Deer Park Surgery. Referrals given by your GP.

CHIROPODY - private service, small charge payable direct to the Chiropodist available at Deer Park Surgery on Wednesdays -Telephone 0845 121 0246 to book



PRACTICE STAFF:

Business Manager
Practice Manager
Practice Nurses

Phlebotomist
Medical Administrator

Senior Receptionist
Receptionists

Reception Clerk
Domestic Supervisor

ATTACHED STAFF:

District Nurses - they provide quality Nursing care & support to housebound patients and their carers who have acute, chronic and palliative care needs. They work with other health professionals to provide individualised care. Tel: **2264646** for Pat Oxley; Chris Hird; Janine Edge and Margaret Howe.

Health Visitor - work in partnership with individuals of all ages, with groups and with families. Information is provided on good health, including pre-school child developmental screening, assessing health needs and referral to other services as appropriate. Each Health Visitor is a registered nurse with extra training to work within the community.

Tel: **2853619** for Caroline Hancock.

Midwife - works with the doctors to provide care for mothers before and after delivery and care for the baby for the first fortnight of life. Tel: **242 4132** for Sue Emery.

Counsellor
Physiotherapists

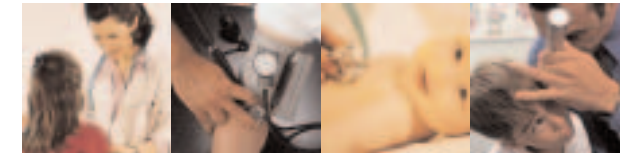
Community Psychiatric Nurses
Community Psychiatric Nurses (60+)
Social Services

Fiona Walker
Barbara Bannister
Carolyn Cousins
Penny Dawson
Julie Marsden
Anne Senior
Pam Freeman
Pat Johnson

Kathryn Strafford
Beverley Godbehere
Lisa Fearnley
Cath Humphreys
Sarah Neves
Claire Robb
Tracy Robinson
Jill Shepherd
Julie Stubbs
Kathryn Whatley
Andrea Lawrence-Stuart
Jean Swain

Portia Gittens
Angela Finkill
Esther Noakes
Liz Horsley

Tel: **271 6000**
Tel: **271 6135**
Tel: **273 4811**



Dykes Hall Medical Centre

156 Dykes Hall Road, Sheffield S6 4GQ

Your Practice Booklet

Please keep this somewhere safe. It contains useful information about services available within this surgery.



Tel: 0845 121 0223 (24 hrs)

Opening Hours:

Monday, Tuesday, Wednesday & Friday:
08:30 - 12:00 & 13:00 - 18:00
Thursday: 08:30 - 12:00
We are closed Saturday and Sunday.





PRACTICE DETAILS:

Dykes Hall Medical Centre is purpose built and was opened in 1985.

There is a car park at the rear of the surgery and bus numbers 13,14 and 65 stop near the door.

The Practice area covers most of Sheffield 6, extending north west to Sheffield 35 and west into rural areas within S6.

Our other surgery is situated at Deer Park Close, Stannington.

OUR PARTNERS ARE:

Dr. John Benns (Sheffield 1976)
BSc MB ChB MRCGP DRCOG FP Cert

Dr. Gary Butler (Sheffield 1989)
MB ChB MRCGP DRCOG

Dr. Bob Purdy (Sheffield 1975)
MRCS LRCP MRCGP DRCOG FP Cert

Dr. Rosie Rafferty (Leicester 1985)
MB ChB MRCGP DRCOG FP Cert

Dr Jane Scholefield (Sheffield 1990)
MB ChB MRCGP DRCOG

Dr. Steve Thomas (Sheffield 1993)
MB ChB MRCGP MMedSci

Dr. Bronwen White (Edinburgh 1973)
BSc MB ChB MRCGP DRCOG FP Cert

We also have **Dr Jane Coombes** (Sheffield 1988) MB ChB MRCGP & **Dr Liz Cooper** (Birmingham 2000) MB ChB MRCGP DCH DRCOG working with us

BOOKING AN APPOINTMENT:

All consultations are by appointment. Telephone us on **0845 121 0223** or call in to make an appointment. We offer some pre-bookable appointments in the morning and afternoon, whilst the majority of appointments can be booked on the day. By using both appointment systems, we are trying to give

the best possible patient care by accommodating those patients who need to be seen by a doctor for acute conditions and those patients who have more long-term needs, allowing them to book their appointments in advance.

If you are unable to make your appointments or no longer need it, please cancel it immediately as we can then offer the appointment to another patient. This is extremely important as appointments are in great demand.

In addition, we have a triage service every morning. If you need advice over the telephone from a doctor, the receptionist will take brief details & will organise for a Doctor to telephone you back during the morning.

WHAT TO DO WHEN SURGERY IS CLOSED:

If you need a Doctor after 6pm or before 8:30am, ring our surgery number on **0845 121 0223** and you will be automatically transferred to the Doctor on Call (this is not necessarily a GP from our surgery). If you think you may be having a **HEART ATTACK** (usually a severe heavy, dull or crushing pain in the centre of the chest), telephone **999** to avoid any delay.

NHS Direct offer advice on self-management of illness. Telephone number (24 hours) is **0845 4647**.

HOME VISITS:

Please ask us to visit you at home **ONLY IF IT IS IMPOSSIBLE FOR YOU TO ATTEND THE SURGERY**. Please ring before 10.00am if you need a visit, unless it is an emergency. If you become ill later in the day please let us know before 6.00pm so that you can be visited (by us) without delay.

REPEAT PRESCRIPTIONS: PLEASE GIVE 48 HOURS NOTICE.

Order in the following ways:

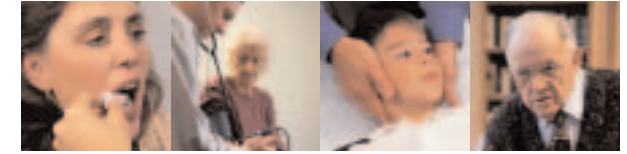
1. By handing in repeat prescription requests at any time during opening hours.
2. By letter - please enclose a stamped addressed envelope if you wish this to be posted back.

The most reliable way is to hand in the tear-off section of your previous months prescription. You may add or delete items as required.

We no longer accept prescription requests by telephone.

TEST RESULTS:

These are available after 10.00am. Most results take one week to be returned to the surgery. Results are confidential and will only be given to you personally (except in special cases). If the doctor wishes to discuss the results, you will be asked to



make an appointment

PRACTICE NURSES:

The nurses are available Monday to Friday. Services available include: diabetes, coronary heart disease, asthma, hypertension, smears, breast awareness, weight management, travel health, sexual health, emergency contraception, smoking cessation, family planning, HRT/menopause, ear care and general advice on all health matters.

We have fully trained phlebotomists to take blood samples. This means that most of our patients do not need to travel to the hospital for this procedure.

We are actively engaged in Health Promotion. You are encouraged to make an appointment with the nurse for general health checks and advice on such matters as diet, smoking, alcohol consumption etc.

CHANGE OF PERSONAL DETAILS:

Please notify us if you have changed your name or address. It may mean that you reside outside the practice area. The receptionists will advise you.

DISABLED PATIENTS:

We have facilities for disabled patients. If you require any assistance, please ask - we would like to help.

MEDICAL STUDENTS:

We help in the training of doctors. Medical students will occasionally sit in with the doctor. You are free to ask for them not to be present when you see the doctor.

SUGGESTIONS/FEEDBACK:

If you have any suggestions or feedback regarding our service, please use either the Suggestion Box on the reception desk or write to the Practice Manager or Doctors.

